

Applied Instruments Warranty Information:

Skywalker will assist with warranty claims within 14 days of purchase by our customer. Beyond 14 days Applied Instrument requires you to work directly with them regarding a product return.

Warranty Policy:

Applied Instruments provides a One (1) year in-factory Limited Warranty Policy that covers product parts and labor.

Contact Information:

Applied Instruments, INC

5230 Elmwood Ave

Indianapolis, IN 46203

Phone Number: 317-782-4331

Email: info@appliedin.com (Include TECH SUPPORT in the subject line of your email)

Process for obtaining RMA

Applied Instruments requires you to call tech support (317-782-4331) and have the following information available.

- Serial number: (Can be found on the silver label on back of the unit)
- Software version.
- Description of the problem.
- Name, telephone number of the contact person.
- The address where you want the unit to be sent after the repair.
- Package should be insured for loss or damage during shipment. If the unit is out of warranty, the appropriate cost of labor and replacement components will be totaled and the end user will be contacted for payment prior the return shipment.

